

1. Integration of Foreigners in 2016

Prezентация of subcontractors of SIP 2016:

Counselling Centre for Integration

and Diocesan Charity in Hradec Králové

**on implementation of State Integration Programme
2016**



MINISTERSTVO VNITRA
ČESKÉ REPUBLIKY



2. Nový Státní integrační program 2016 (SIP)

- In 2016, **Charity CR is a general provider (GP)** of integration activities within SIP
- The previous SIP focused only on issues of housing (EUF project) and Czech courses (400 hours per client)
- Nowadays it addresses more issues: **housing, employment, education, social and health care area, interpretation, legal and social counselling**
- Newly set sums for integration: 120 000 CZK for 1 person, 200 000 CZK for 2-4 people, 250 000 CZK for 5 or more people (it includes authorised expenses of clients, employees salary, indirect expenses)
- **Initial problems:** vague informative campaign; rules were set after the activities started, which caused difficulties for both the counsellors and the clients; clients shared partial and out-dated information among them
- **Establishing excellent cooperation with Charity CR – general provider of SIP 2016 services**
SIP meetings, possibility of individual and on-phone consultations, newsletter with updated information, thorough statement preparation, intensive communication with the Ministry of the Interior

3. SIP 2016 Structure

GPIS – There are headquarters of Charity CR in Prague, where the project manager, her representative and the financial manager are located. Then there is a local coordinator in each diocese.

Coordinators receive a list of people authorised for SIP located in their area whom they contact with an offer of integration services and for whom they find a subcontractor

Subcontractor then sets an individual plan with the client and works on carrying the plan out

- **Counselling Centre for Integration (CCI)** is a subcontractor from February 2016 in Prague and Ústecký region
- **Diocesan Charity Hradec Králové (DCH HK)** is a subcontractor from February 2016 in Královéhradecká diocese (Královéhradecký region, Pardubický region, partly Vysočina region)

4. Integration services

- 1) **Housing** (12 months) – searching for housing, contacting the flat owners and real estate agencies, flat inspection with clients, flat furnishing (furniture, electrical devices), checking of rental contracts, financing the first and second rent payment, deposit, fee for real estate agency
- 2) **Employment** (6 months) – carrier counselling (CV and motivation letters), searching for job offers, interview practising, assisting with requalification, assisting with communication with the Labour Office (registration of candidates)
- 3) **Education and language barrier** (6 months) – assisting with providing Czech language courses, information on the education system of CR, assisting with communication with kindergartens, elementary schools and universities, assisting with diploma recognition
- 4) **Social sphere** (6 months) – assisting with communication with the Labour Office (requesting social benefits)
- 5) **Health care**(6 months) – searching for general practitioner for adults and children, explaining the health care system in CR, insurance registration, in case of specific health problem searching for a specialist and/or interpreter
- 6) **Interpretation, legal and social counselling** – providing interpreters or intercultural assistants, providing professional social and legal counselling

5. Other authorised expenses

Based on an **individual assessment** and after approval from Ministry of the Interior it is possible to finance :

- Extended furnishing (based on the family size bigger/more expensive household appliance, based on the health state higher quality/more expensive mattress, etc.)
- Health aids – medicine, dioptric glasses, dentist interventions, in case of client suffering serious health complications
- „Lítačka“ (public transportation pass) and 6 month fare
- Driving licence in case it is requested in a work contract
- For families with children: diaper and hygienic aids, school aids, afterschool activities and school trips
- Diploma recognition and university application form fees

6. Individual plan (IP)

List/schedule of integration activities for 1 year or 6 months, respectively, with authorised expenses for the client

Creating the IP based on cooperation between a counsellor and a client

Individual approach – each client needs support and assistance in different sphere of integration services

The counsellor meets regularly with their clients and clients participate on their IP

Updating the IP after 3 months (possibility of adding more authorised expenses), report on fulfilling the IP after 6 months, final report after 12 months

7. What we deal with most often

Most frequent contracts in social counselling:

- Searching for housing, communication with flat owners and furnishing
- Assistance with providing Czech language courses
- Searching for jobs, preparing CV, requesting diploma recognition, providing requalification
- Assistance with requesting social benefits
- Registration at a doctor in case of changing an area of residence

Most frequent issues in legal counselling:

- Requesting international protection (in case of child birth) and prolonging the international protection
- Checking of rent and work contracts

8. Problems connected to meeting the IP

Clients believe, that the financial budget (120 – 250k CZK) is for their own use. It was crucial to explain them in what areas it could be used and what are the limits for the services/items provided.

Housing

- Difficulties finding a free flat – flat owners refusing foreigners, foreigners having unreal expectations
- Furnishing flats using the agreed amount of budget for furniture/household appliance – each client has different ideas of what means an essential furniture in a flat

Lack of motivation to **attend Czech language course**

Work

- Often, clients do not have recognised diploma in their field of work, thus they have to work in a different field. They have problems to get a job without speaking Czech

Cooperation with the Labour Office – The system for requesting/receiving social benefits in Prague and other regions is not united

6 months of providing assistance is too short of a time in some of the integration areas/activities

9. Czech courses – problematic part of the SIP

- Ministry of Education, Youth and Sport is responsible for the Czech courses within SIP – language agency **Parole** was commissioned to organize the courses
- Initially, poor and lengthy setting of the courses
- The agency has no personal nor spatial capacities. Also, they have no experience with clients from this target group
- The agency communicates with clients in Czech (despite them not knowing the language), many clients were not even approached
- Many complaints from both clients and the subcontracting NNOs – poor communication with clients, GPIS (coordinators in dioceses), subcontractors
- Even nowadays, the situation is not without problems (half the clients of HK diocese were not approached)

10. Czech courses out of the SIP

- **Foundation of Česká spořitelna** provided a grant for Czech language courses for clients in SIP – GPIS being the intermediary
- CCI and DCH HK have long-time experience with organizing Czech and foreign language courses
- From October 2016, CCI provides teachers of Czech language for both adults and children
- DCH HK offers clients to attend free Czech language courses for foreigners or individual tutoring within an accredited voluntary programme

11. CCI: Area of Activity

Prague and surroundings

- At the moment, there are **33 clients (individuals and multi-member families)/18 IP**
- Countries of origin: 1. Cuba (17) 2. Turkmenistan (6) 3. Ukraine (6) 3. Syria (4)

Ústecký region

- At the moment, there are **26 clients (individuals and multi-member families)/14 IP**
- Countries of origin : 1. Ukraine (9) 2. Syria (7) 3. Kazakhstan (7) 4. Iraq (2) 5. Uganda (1)

12. CCI: What went well

31 clients have successfully found housing and were assisted with its furnishing

8 clients have successfully found jobs (business, catering industry, hairdresser, promoter)

4 clients were provided with requalification course (welding)

9 clients requested high school/university diploma recognition (3 approved, other being currently processed)

22 clients have been registered at a doctor (general practitioner, paediatrician and dentist)

3 clients have successfully found kindergarten and higher education school

13. DCH HK: Area of Activity

Pardubický and Královéhradecký region, partially Vysočina region

Altogether 52 authorised people – part of whom stayed in IAS Jaroměř and part lived out of the facility; from IAS most people left to live in other regions

11 IP for 24 people (9 minor) made

- 5 individuals (3 men, 1 woman, 1 minor)
- 2 married couples, 1 mother (widow) with son
- 2 four-member family and 1 five-member family

Nationality of clients: Syria (13), Ukraine (7), Iraq (3), Russia (1)

14. DCH HK: What went well

Intensive participation in **moving 6 clients/families from IAS to private housing** (2x Jaroměř → HK, 2x Jaroměř → Praha, Havířov → Nový Bydžov)

5 clients/families have successfully found housing, 4 clients have successfully found jobs

Complex integration of 3 families – finding and furnishing flats, parents working, children attending kindergartens/schools, improving their knowledge of Czech language, participating in local activities

Financing afterschool activities and leisure time activities, schools aids for 5 children